October 6, 1999

IN RE: DOCKET NO. 1999-179-C – LEGACY LONG DISTANCE INTERNATIONAL INC

COPY OF **REVISED TESTIMONY** OF CLAY BEAMESDERFER FILED ON BEHALF OF THE APPLICANT HAS BEEN DISTRIBUTED TO:

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CHARLES H. MCDONALD

MARGARET L. RIDDLE

AND DEBTOR-CREDITOR LAY

CERTIFIED SPECIALIST IN TAXATION
CERTIFIED SPECIALIST IN BANKRUPTCY

† ALSO ADMITTED IN NORTH CAROLINA

Bank Of America Plaza
1901 Main Street, Suite 1500
Columbia, South Carolina 29201
803/779-8900
Telecopiers
803/252-0724
803/771-9411

INTERNET: www.robinsonlaw.com

DAVID W. ROBINSON (1869-1935) DAVID W. ROBINSON (1899-1989) J. MEANS MCFADDEN (1901-1990)

THOMAS T. MOORE

MAILING ADDRESS: POST OFFICE BOX 944 COLUMBIA, SC 29202

C. PUBLIC SERVICE CO. " COLUMBIA,

UTILITIES DEPARTMENT

October 1, 1999

Mr. Gary É. Walsh, Executive Director Public Service Commission of South Carolina Koger Executive Center, Saluda Building 101 Executive Center Drive Çolumbia, South Carolina 29210

RE: Legacy Long Distance International, Inc.

South Carolina Interexchange Certification Docket No. 1999-179-C

Dear Mr. Walsh:

Enclosed for filing please find the revised testimony of Mr. Clay Beamesderfer on behalf of Legacy Long Distance International, Inc. The revised testimony corrects two questions on page 3 of Mr. Beamesderfer's testimony filed September 24, 1999. The first correction deals with the company's switch located in California and the second concerns how the company bills for operator services.

Please stamp the extra copies provided as proof of filing and return them with our courier. Should you have any questions, please contact me.

Very truly yours,

ROBINSON, McFADDĒN & MOORE, P.C.

Bonnie D. Shealy

/bds

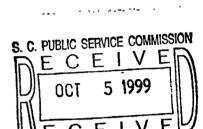
Enclosures

cc/enc:

Mr. Thomas M. Forte

Mr. Curtis Brown

Mr. Clay Beamesderfer



HAND DELIVERED



BEFORE THE PUBLIC SERVICE COMMISSION

OF SOUTH CAROLINA

50		STREET
45	M	10-6-99
***************************************		and an action of the control of the

Application of Legacy Long Distance International, Inc.)	
for a Certificate of Public Convenience and Necessity)	
to Provide Intrastate resold Telecommunications)	Docket N
Services within the State of South Carolina)	
on an Interexchange Basis)	

Docket No. 1999-179-C



LEGACY LONG DISTANCE INTERNATIONAL, INC.

REVISED TESTIMONY OF CLAY BEAMESDERFER



Ţ	Ų.	whi you please state your name and business address.
2		
3	A.	My name is Clay Beamesderfer. My current business address is One World Trade Center,
4		Suite 1100, Long Beach, California 90831-1000.
5		
6	Q.	By whom are you employed and in what capacity?
7		
8	A.	I am Vice President and Director of Legacy Long Distance International, Inc. ("Legacy") with
9		overall guidance for the day to day operations of the company.
10		
11	Q.	Please give a brief description of your background and experience.
12		
13	A.	Prior to joining Legacy, I was employed with World Exchange, where I produced and
14		managed one of the most cost effective, unparalleled long distance network systems in the
15		industry today.
16		
17	Q.	What is the purpose of your testimony?
18		
19	A.	The purpose of my testimony is to present evidence on the financial, technical and
20		managerial abilities of Legacy to provide telecommunications services in South Carolina; to
21		describe the services Legacy proposes to offer and to discuss the proposed tariff.
22		
23	Q.	Has Legacy registered to do business in South Carolina
24		
25	A.	Yes. Legacy is a California corporation and has registered in South Carolina as a foreign
26		corporation.
27		

1	$\mathbf{Q}_{\boldsymbol{\cdot}}^{\sharp}$	Please describe the services Legacy proposes to offer.
2		
3	A.	Legacy is a reseller of interexchange telecommunications services as well as a provider of
4		toll free services, travel card services and alternate operator services. Services are provided
5		to both residential and business customers.
6		
7		Lėgacy's "1+" service allows Customers to place outbound direct dialed calls. Switched
8		access Customers are presubscribed to the Company underlying carriers network via
9		switched access Feature Group D circuits. Customers may choose to use dedicated facilities
10		for call origination. Calls are placed by dialing "1+" and the destination telephone number,
11		including the area code if applicable.
12		
13		Legacy's Toll Free service is an inward WATS service. This service permits termination of
14		interstate and intrastate calls from diverse geographic locations to customer local exchange
15		lines or to dedicated access facilities. When an 800 "toll-free" service is used, Legacy's
16		Customer is billed for the call rather than the call originator.
17		
18		The primary Customers of Applicant's operator assisted services are companies who in their
19		normal course of business are responsible for providing access and directing telephone calls
20		for large numbers of end users. Most significant are the companies or establishments
21		(subscribers) who place outbound calls for their guests, patients, students or other transient
22		patrons. Applicant's operator assisted services permit callers to place calls using optional
23		billing methods (i.e. collect, third party, or to a calling/credit card). In addition, this service
24		offers operator assistance for person-to-person calling or for operator dialing assistance.
25		
26		
27		

1	\$	Travel Card Service allows Customers to place direct dialed calls to terminating locations
2		from locations other than their normal place of business or residence. An 800 access number
3		must be dialed to reach the Carrier. A Customer-specific authorization code must also be
4		dialed in addition to the destination telephone number.
5		
6	Q.	Describe the proposed Legacy South Carolina tariff.
7		
8	A.	Legacy offers various pricing options for the services listed above.
9		
10	Q.	Does Legacy own any network switches or transmission facilities used in routing calls?
l 1		
12	A.	Yes. Legacy does not have a switch in South Carolina, but the company does have their own
13		switch in California. The company plans on purchasing switched access from the LEC, route
14		the call to the facilities of their underlying carrier, MCI/Worldcom or Frontier, for
15		transportation to the Legacy switch. After the call is switched and recorded for billing
16		purposes, the underlying carriers will then transport the call to its terminating location.
17		
18	Q.	How will Legacy bill for its services?
9		
20	A.	Customers of Legacy will be billed directly by the company for long distance services while
21		all operator services are billed through the LEC.
22		
23	Q.	How are billing errors and complaints handled?
24		
25	A.	Legacy will be responsible for all customer inquiries and complaints. The telephone number
26		for customer inquiries and complaints (800) 577-5534, will be provided by Legacy on all

A. Legacy will be responsible for all customer inquiries and complaints. The telephone number for customer inquiries and complaints, (800) 577-5534, will be provided by Legacy on all customer bills. Legacy's Customer Service Department will be available to assist customers 24 hours a day, 7 days a week.

27

1	Q.	Where is Legacy currently certificated?
2		
3	A.	Legacy has just recently begun its application process for certification and is certificated in
4		Alabama, Arkansas, California, Florida, Georgia, Idaho, Illinois, Louisiana, Montana
5		Nebraska, Nevada, New Jersey, Oklahoma, Oregon, Tennessee, Texas, Washington and
6		Wyoming. Applications are also pending in Arizona, New Mexico and Ohio as well as
7		South Carolina.
8		
9	Q.	Describe Legacy's financial ability to operate as a telecommunications reseller.
10		
11	A.	Legacy enjoys a stable financial setting in which to provide its telecommunications services
12		As a switchless reseller of other carrier's services. Legacy does not plan to construct or lease
13		network or switching facilities in South Carolina. This arrangement minimizes capita
14		resources and initial start-up costs. Legacy's overall plan of operation minimizes the risk o
15		its failure, minimizes the risk to carriers whose services are used by Legacy, and negates any
16		potential risk to the individual consumer.
17		
18	Q.	Where in South Carolina does Legacy intend to offer its services and how will those
19		services be offered?
20		
21	A.	Legacy plans to offers its services to residence and business customers throughout the state
22		
23	Q.	How will South Carolina consumers benefit from Legacy's services?
24		
25	A.	Certification of Legacy will increase the level of long distance competition in South
26		Carolina. Empirical evidence has shown that as the level of competition increases in a

28

market, consumers benefit from both reduced prices and improved service quality. In

addition, competition provides consumers with a wider selection of products and services

, 		
1	\$	from which to choose. Legacy offers quality long distance services at competitive prices. In
2		addition, Legacy's marketing plan will expand subscriber awareness of options and services
3		available to them, thus encouraging the growth of competitive services.
4		
5	Q.	Does this conclude your testimony?
6	A.	Yes.
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